

FOR IMMEDIATE RELEASE

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MEDIATION PROGRAM PROVIDES A WAY TO RESOLVE CONFLICT BETWEEN NEIGHBORS

GLENDALÉ, Ariz. – With Valentine’s Day just around the corner, the city of Glendale is reminding residents to “love thy neighbor.”

Whether it’s a party that gets too loud, someone who parks on the lawn or paints the house green in contrast to the regulation beige, certain neighbors can become nuisances.

Is there a solution that doesn’t involve legal action and costly fees? Yes, says the coordinator of Glendale’s Mediation Program. Since June of 2001, the free program has been successful in helping residents resolve their disputes in a more peaceful and effective manner.

“Glendale’s program has given the community another method for resolving disputes without costly legal fees,” said Anna Lopez, Mediation Program coordinator. “The program has served many residents who needed our assistance and the feedback has been positive.”

Glendale’s Community Mediation Program provides residents the opportunity to resolve issues with the guidance of a mediator. That mediator is trained to provide an atmosphere for clear communication and problem resolution. The program is designed to focus on issues relating to interpersonal neighbor disputes, animal complaints, unregulated property maintenance issues, homeowner’s association and neighborhood board conflicts, noise and general nuisance issues.

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Community Mediation Program
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The program is continuously looking to assist individuals who have a dispute or grievance and invites Glendale residents who have questions or referrals to use the free service.

For more information, call the mediation hotline 24-hours a day at 623-930-4410 or send an e-mail to Mediation@Glendaleaz.com . Residents are also welcome to visit the Community Partnerships Web site at <http://www.glendaleaz.com/CommunityPartnerships/> for more information on the Mediation Program and other programs offered by the Community Partnerships Department.

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